



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 3232

<b>SERIAL NUMBER</b> 09/694,714	<b>FILING DATE</b> 10/23/2000 <b>RULE</b>	<b>CLASS</b> <del>370</del> 209	<b>GROUP ART UNIT</b> <del>2042</del> 2154	<b>ATTORNEY DOCKET NO.</b> 51000.P022	
<b>APPLICANTS</b> C. Philip Vassar, Tigard, OR; Kenneth L. Keeler, Hillsboro, OR; Dimitriy Itkis, Portland, OR;					
<b>** CONTINUING DATA *****</b> <i>None, N.</i>					
<b>** FOREIGN APPLICATIONS *****</b> <i>None, N.</i>					
<b>IF REQUIRED, FOREIGN FILING LICENSE</b> <b>GRANTED ** 12/11/2000</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <i>Allowance</i> Verified and Acknowledged <i>[Signature]</i> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> OR	<b>SHEETS DRAWING</b> 7	<b>TOTAL CLAIMS</b> 39	<b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> 25943					
<b>TITLE</b> Method and apparatus for a distributed call servicing community					
<b>FILING FEE RECEIVED</b> 1182	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		